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18-November-2010

Jamie Hall
Harold Hall Roofing
1605 West 22nd
Stuttgart, AR 72160

Jamie,

Now that we've had our new Duro-Last roof in place for a while, I wanted to tell you how happy we were with the entire process your company provided. The installation went smoothly and was completed on time without our involvement. The crews that did the work were very professional and always respected the fact that this is a workplace. They never got in our way. Most contractors don't understand that.

Not only do we not have any leaks, we have a noticeable improvement in thermal properties. Our people noticed a substantial difference in ambient temperatures in the warehouse and we noticed that the HVAC systems are not laboring as hard as they used to. This summer was terrible but our people said it was cooler in the building. That made a huge difference in morale. Just as it keeps heat out in the summer, it seems to keep the heat in during the winter.

The Duro-Last system has made a significant difference in our building and we have you and your team to thank for it. The product has done everything you said it would.

Sincerely,

A handwritten signature in blue ink that reads "Chris Brown". The signature is written in a cursive, flowing style.

Chris Brown
Vice President of Operations